

**PROCHEM TRAINING ACADEMY
CLEANING INDUSTRY APPROVED
CARPET CLEANING and STAIN TREATMENTS**

TEST YOUR KNOWLEDGE

Here are the answers to the Prochem carpet cleaning test: **“Test Your Knowledge”**.

If you are still unclear about some of the questions, you will find all the explanations in your Training Manual.

1. Preventive = up to 25%
Corrective = 25% - 50%
Salvage = over 50%
2. a) Primary b) Secondary
3. Woven
4. No
5. Lignin in jute
6. 1 – Wool, 2 – Nylon, 3 – Acrylic, 4 – Polypropylene
7. Acidity and alkalinity
8. Alkaline 10.5 Acidic 4
9. a)
10. Natural fibres will ash. Synthetic fibres will fuse/harden.
11. c) and d).
12. c)
13. b)
14. c)
15. a) and c)
16. d)
17. a)
18. c) and d) if visible.
19. d)
20. a)
21. c) d) and e) mixed as per label instructions.

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- 22. False
- 23. Patterned
- 24. a) and d)
- 25. c)
- 26. e) or f)
- 27. False

We hope you enjoyed your Carpet Cleaning Course.
If you are beginning to feel confident about Carpet Cleaning, why not add Upholstery Cleaning or Hard Floor Maintenance to the services you offer to your clients?
Courses are run every other month at the Prochem Training Academy in Chessington. Please consult the training pages on the Prochem web site for more information and dates: <http://www.prochem.co.uk/training.htm> or call 020 8974 1515.

And don't forget to keep up with the latest news from Prochem by visiting www.prochemcleaningnews.com

Finally, if you need any cleaning advice or any information about Prochem chemicals, machines or equipment, please click on "Enquiries" on the Prochem web site - <http://www.prochem.co.uk/contacts.htm> - and you will be taken to links to all the different departments that will be able to assist you.
Or call 020 8974 1515

We look forward to seeing you again at Prochem.